

November 5, 2024

FOR IMMEDIATE RELEASE:

Long-term Disaster Recovery Center (LT-DRC) Closed for Veterans Day

All Long-term Disaster Recovery Centers (LT-DRC) in Iowa will be closed on Monday, November 11, in observance of Veterans Day. The centers will reopen on Tuesday, November 12 at 9 AM.

At the LT-DRCs Disaster Case Advocates are on hand to help survivors navigate the recovery process, and answer questions about available state, local, and federal assistance and how to apply. Survivors can also check their FEMA or Small Business Administration (SBA) status, receive assistance with their federal assistance applications, including how to file an appeal on a denied federal application, and receive ongoing assistance with unmet needs. Survivors are encouraged to visit their LT-DRC during its hours of operation.

Iowa LT-DRC Locations

<u>*Pottawattamie County</u>	<u>Clay County</u>	<u>Sioux County</u>
Emergency Management Agency 205 S Main St, Council Bluffs, IA	Spencer City Hall 101 W 5 th St, Spencer, IA 51301	Rock Valley Shelter House 1013 13 th Ave Rock Valley, IA 51247
Hours: Monday – Friday, 9 AM – 5 PM	Hours: Monday – Friday, 9 AM – 5 PM	Hours: Monday – Friday, 9 AM – 5 PM

* In-person FEMA assistance by appointment only. Survivors who want to make an appointment with FEMA staff at the Pottawattamie LT-DRC can call 816-283-7529. Survivors should leave their full name, FEMA registration ID number, and a good phone number for us to return their call.

Additional Ways to Reach a Disaster Case Advocate

- Apply online homelandsecurity.iowa.gov/assistance, [DCA Online Form](#)
- Call 515-675-1884
- Email DisasterCaseAdvocacy@iowa.gov

Disaster survivors from Pottawattamie County with ongoing or unmet needs can also get connected to assistance by completing the online [Pottawattamie County Needs Assessment Survey](#). You can find more information on the emergency management agency's [website](#).

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