

FOR IMMEDIATE RELEASE  
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## NEWS RELEASE

### Pottawattamie County Long-term Disaster Recovery Center Holiday Closures

**[Council Bluffs, IA]** – The Pottawattamie County Long-term Disaster Recovery Center (LT-DRC) will be closed for Christmas from Tuesday, December 24, through Friday, December 27. It will also be closed on Tuesday, December 31, and Wednesday, January 1, New Year’s Day.

Additionally, the Disaster Case Advocacy Helpline will have limited staffing. If you need assistance during this time leave a detailed message and a Disaster Case Advocate will return your call as soon as possible.

#### Additional Ways to Reach a Disaster Case Advocate

- Apply online [homelandsecurity.iowa.gov/assistance](http://homelandsecurity.iowa.gov/assistance), [DCA Online Form](#)
- Call 515-675-1884
- Email [DisasterCaseAdvocacy@iowa.gov](mailto:DisasterCaseAdvocacy@iowa.gov)

#### LT-DRCs

At the LT-DRC, Disaster Case Advocates are on hand to help survivors navigate the recovery process and answer questions about available state, local, and federal assistance and how to apply. Survivors can also check their FEMA or Small Business Administration (SBA) status, receive assistance with their federal assistance applications, including how to file an appeal on a denied federal application, and receive ongoing assistance with unmet needs. Survivors are encouraged to visit the LT-DRC during its hours of operation at:

**Pottawattamie County  
Emergency Management Agency  
205 S Main St, Council Bluffs, IA 51503**

The Pottawattamie County LT-DRC offers in-person FEMA assistance by appointment only. Survivors who want to make an appointment with FEMA staff at the LT-DRC can call 816-283-7529. Survivors should leave their full name, FEMA registration ID number, and a good phone number for a return call to schedule an appointment.

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