

MEDIA RELEASE
FOR IMMEDIATE PUBLIC RELEASE
February 11, 2025

Pottawattamie County Disaster Case Advocacy Center Closed Wednesday

[Council Bluffs] The Pottawattamie County Disaster Case Advocacy Center located at 205 S Main Street in Council Bluffs will be closed to in-person visits due to the impending winter weather anticipated for Wednesday, February 12th. Your assigned disaster case advocate will still be available by phone or email to assist you. In-person visits will resume next Wednesday, February 19th.

Additional Ways to Reach a Disaster Case Advocate

- Call 515-675-1884, Monday – Sunday, 7 AM - 7 PM
- Email DisasterCaseAdvocacy@iowa.gov

Not Enrolled in the Iowa Disaster Case Advocacy Program?

If you were impacted by the disasters in the spring and summer of 2024, you may apply online for this free advocacy assistance at homelandsecurity.iowa.gov/assistance, or at this link [DCA Online Form](#).

Advocates can support you with:

- Navigating FEMA, Insurance, SBA, and other processes
- Applying for programs and assistance
- Identifying and accessing new resources
- Developing a home repair or rebuild plan
- Creating a unique recovery plan with steps to reach your recovery goals
- And more, based on your disaster-related needs

FEMA Helpline 1-800-621-3362

SBA Helpline 1-800-659-2955

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