

## **Creating an ID.me account for the first time?**

Follow these steps to create your account and verify your identity.

- 1. Go to VA.gov and select **Sign in**.
- Select **ID.me** from the sign-in options. We'll take you to the ID.me website.
- 3. Select Create an ID.me account.
- Enter your personal email address. Create a strong password. And accept the terms of service and privacy policy. Then select **Create account**.
- Check the inbox of the personal email address you entered to create your account. You'll find an email from ID.me. Select Confirm your email. This will take you back to the ID.me website.



- 6. Set up multi-factor authentication (MFA) to further protect your account.
- 7. Sign back in to VA.gov with your new **ID.me** account.
- 8. Select **My VA** from the main navigation. If you're on a mobile device, this link may be under your name.
- Select Verify your identity from the alert on your My VA dashboard. We'll take you to the ID.me website to complete the process. You'll need your phone number. You'll also need your driver's license, state-issued ID, passport, or passport card.

Learn more about sign in changes coming to VA at www.va.gov/sign-in-changes

